

# PECO's Focus on Affordability: Assistance and Customer Support

Energy costs are rising—and we're working every day to minimize the impact. Here's how PECO is stepping up with affordability solutions for customers across southeastern Pennsylvania.

We know every dollar matters. We deliver energy; we don't generate it, and we don't profit from supply costs. Those are passed through at exactly what we pay, with no markup and no profit to PECO. What we do control is how we invest in the grid, how we protect customers from unfair cost shifts, and how we connect people to the relief they deserve. ***That's our Exelon Promise.***

## How is PECO helping to make energy more predictable and affordable?



### Smart Energy Procurement

Supply charges are about 50% of a typical electric bill and 40% of a typical gas bill. PECO's PUC-approved Default Service Program locks in electricity supply at the lowest reasonable cost—with zero markup and zero profit to PECO.



### Targeted Assistance

PECO offers one of the most robust energy assistance programs in the state, connecting customers with resources to help manage costs and save money.



### Powering Growth & Protecting Customers

PECO's Transmission Security Agreements ensure that data centers pay their fair share of grid infrastructure costs, protecting residential and small business customers from bearing disproportionate expenses.

## The Exelon Promise: We're Here to Help

Every year, PECO connects approximately 140,000 customers with energy assistance programs, delivering more than \$200 million in support to households across southeastern Pennsylvania. That's not a promise. That's a track record. Here's how to access what's available now.

- **Customer Relief Fund:** One-time grants of \$750 for eligible customers. To date, more than 8,300 customers have been helped. Learn more at [peco.com/Relief](https://peco.com/Relief).
- **LIHEAP:** Federal heating assistance grants of up to \$1,000 are still available—but the program closes April 10. Don't wait. Apply now at [peco.com/LIHEAP](https://peco.com/LIHEAP).
- **MEAF:** One-time emergency grants of up to \$1,250 for customers facing a hardship. Visit [peco.com/BillSupport](https://peco.com/BillSupport).
- **CAP & Budget Billing:** Fixed, reduced monthly bills for income-eligible customers—or spread your annual costs evenly across 12 months. Call 1-800-494-4000 to enroll.
- **Free Energy Assessments & LIURP:** Free in-home weatherization upgrades and energy audits for income-qualified customers to help lower energy usage. Visit [peco.com/WaysToSave](https://peco.com/WaysToSave).

For bill help and financial assistance, visit [peco.com/BillSupport](https://peco.com/BillSupport) or call **1-800-494-4000**.

Use our Assistance Finder at [peco.com/MyAccount](https://peco.com/MyAccount) to get personalized program recommendations in minutes.